

RESPONSIVE 

**IMPACT**<sup>®</sup>

**A BETTER FLOOR**

#### **MANUFACTURER'S LIMITED WARRANTY**

The manufacturer warrants to the original end consumer, the SPC Click flooring boards for a period of 25 years in residential applications and 10 years in light commercial applications from the original date of purchase. The decor surface of the boards will not wear through; the boards will not significantly fade from normal amounts of sunlight or normal artificial lighting. The boards will resist stains and are free from manufacturing defects.

The limited warranty is subject to the following conditions: This guarantee applies only to the original purchaser and proof of purchase is required for all claims. The guarantee is for replacement or refund of the flooring material only, no labor, incidental materials, installation, removal or otherwise. This limited warranty does not cover any mouldings, accessories or building materials associated with installation, removal or replacement. This limited warranty only covers the original materials purchased and does not cover any labor costs associated with installation removal or replacement. The warranty does not cover chipping or impact marks (SPC Click flooring will chip if sharp objects are dropped on it), warping (SPC Click will warp if subject to excessive heat), shrinkage (SPC Click flooring will shrink if exposed to cold).

Claims will not be considered for any of these conditions. Claims for wear must show a minimum of one square inch complete wear-through. This guarantee is prorated based on the amount of time the floor has been installed. Flooring boards must be properly installed in accordance with floating flooring installation instructions and must be used only for indoor areas according to their utility rating. This limited warranty does not cover negligence, improper care or maintenance, insufficient protection, improper alterations to the original materials, exposure to extreme heat, burns, fire and natural disasters, use of sub-standard subfloor. This limited warranty does not cover surface wear that is the result of sand or other abrasive materials. This limited warranty does not cover the surface wear or damage as the result of abuse, improper care and maintenance, sliding furniture or heavy objects across the floor without proper protection, severe impact, scratching, cutting or chemical damage. Gapping, shrinkage, squeaks or structural subfloor related issues are not covered under this warranty. This limited warranty does not cover product failure on new concrete construction unless a minimum of 6 Mil poly underlayment has been used.

Flooring boards installed with any manufacturing defect are not covered by this limited warranty. Any known manufacturing defect must be reported prior to product installation, and under any circumstances, no longer than thirty (30) days after detecting the defect to be covered under this limited warranty. Any such defective material will be replaced at no additional cost to the customer; any damage that occurs during shipping is the responsibility of the shipping company.

Any claim under this limited warranty shall be made by contacting your retailer within thirty (30) days after defect is detected. Proof of purchase including the date must be presented with the claim. This limited warranty covers the repair or replacement at the manufacturer's discretion, of the affected flooring panels. If repair is not commercially viable, or if the design or model line that is claimed is no longer available, the manufacturer will replace the affected materials with another design or model line of equal value. This limited warranty is not transferable and extends only to the original consumer.

The above constitutes the customer's sole and exclusive remedy for claims under this limited warranty. This limited warranty constitutes the entire agreement between the parties. Improper installation should be directed to the installer.

#### **DISCLAIMER OF WARRANTY**

This limited warranty does not create for or impose upon the manufacturer or its agents, any obligations or liabilities arising from any warranties, expressed or implied, including merchantability or efficiency or a particular purpose. The manufacturer or its agents, shall not be liable to the customer or any other person for any incidental, special, or consequential damages, and disclaims liability for breach of any other express implied warranties with respect to this product. Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages. The foregoing exclusion or limitation of incidental or consequential damages may not apply. This limited warranty gives the customer specific legal rights and may vary from one jurisdiction to another.